



## ERLPhase Power Technologies: June 2010 Update

Welcome to our latest e-newsletter to keep you informed about product updates, case studies, application notes, educational videos, and customer service tools. Enjoy...

### ISO 9001:2008 Certification Expanded!



ISO 9001:2008 QMS  
Certified Organization



Roel Decena, part of the Production team, tests a relay in Winnipeg manufacturing facility.

ERLPhase Power Technologies is pleased to announce we have been awarded a renewal of ISO 9001:2008 certification, including an expansion of scope to include Manufacturing processes. This certification covers the major processes ERLPhase has developed to ensure quality for our customers, including assembly, test, receiving inspection, equipment calibration, supplier selection and supplier review. Based on an external ISO audit by Intertek, the auditor found no non-conformities and noted a team environment that embraces our Quality System. Quality for our customers is a cornerstone of our company culture, and is considered a personal responsibility of all employees.

#### ERLPhase Quality Management Principles:

- ❖ Customer focus
- ❖ Leadership
- ❖ Involvement of people
- ❖ Process approach
- ❖ System approach to management
- ❖ Continual improvement
- ❖ Factual approach to decision making
- ❖ Mutually beneficial supplier relationship

### ESAM's Smart Grid Conference A Success



ERLPhase Power Technologies is a proud member of ESAM, and part of an organizing committee for the recent "Smart Grid: From Concept to Reality" conference. On behalf of everyone at the ESAM member companies, we wish to thank the many delegates, sponsors, exhibitors, and world-class speakers who made this first-ever conference such a success. By all accounts, it was a thought-provoking day packed with insights from a diverse range of speakers.



ERLPhase and our corporate partners will participate actively in future development for North American and worldwide power system grids. Our goal is to provide Smart Grid solutions that will make power systems perform well under normal and contingency conditions, with maximum return to their owners.

**Dave Fedirchuk** (*ERLPhase Power Technologies*) chairs a panel entitled *"Smart Grid and Stakeholder Benefits"*, which explored predictions about costs, benefits, and consumer consumption habits as the smart grid develops. Panelists suggested consumer education and political/regulatory policies that will be helpful in years to come.

It is our hope that the relationships formed at this conference will launch a community of educators, utilities, government groups, and manufacturers that will continue to develop and flourish as we face the changes ahead.

We are already looking forward to next year's show, currently slated for September 2011.

More information about the Smart Grid Conference is available on ESAM's website at: <http://www.esamworldwide.com>.



**Bradley Williams**, VP of Oracle Utilities Global Business Unit talks about *"Integrating the Grid"*, namely a two-way flow of timely information and energy, as well as the communications enabling this flow.



Lively discussions at Smart Grid Conference sessions.



**ERLPhase Sales & Applications Teams** at the ERLPhase booth: April Pennington, Conrad Garrett, Craig Gibson, Mack Vaughn, Mark Peterson, Joe Perez. (*left to right*)

## Upcoming Events

Looking forward to seeing you at an event in your area...

## RVP-2010 IEEE Power & Industrial Apps Expo

July 11-17, 2010

Acapulco, Mexico

Visit Us at Industrias Sigrama booth!

*"Software Tools for Record Fault Analysis in Power Systems"*

Presented by Hugo Davila, Technical Manager For Latin America at ERLPhase Power Technologies

↳ [Learn more about RVP-2010](#)

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## IEEE PES General Meeting

Jul 25-29, 2010

Minneapolis, Minnesota

↳ [Learn more about IEEE PES General Meeting](#)

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## ERLPhase Power Technologies Ltd

- ❖ North American centre of excellence within a strong and dynamic global organization
- ❖ Driven by innovation and best-in-class technology to provide smart solutions to customers needs
- ❖ Singular focus on power system protection and recording



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