

ERLPhase Power Technologies: October 2012 Update

Welcome to our latest newsletter. Enjoy...

Travelling to MIPSYCON? Join our User Group Meeting...



TESLA Power System Recorder Users Group Conference 2012

Sharing ideas, maximizing benefit

Thursday, November 8th
Noon-6pm (lunch and hors d'oeuvres provided)

Embassy Suites Minneapolis
6300 Earle Brown Drive
Brooklyn Center, Minnesota

Many of our TESLA users will be attending MIPSYCON this year, which promises to be an interesting conference. As we've received numerous requests to continue our TESLA User's Group meetings, we'd like to take the chance to gather for a half day, following the conference. The sessions are meant to be as interactive as possible, with product usage tips led by Jim Wood in Customer Service as well as insights from our management team, and most importantly a multi-way dialogue to share field-based learning.



❖ For full agenda or to express interest in attending contact cbrydon@erlphase.com.

New Certifications

ERLPhase is pleased to announce LAPEM certification for the TESLA 4000 Power System Recorder. LAPEM is the Quality division of CFE (The Federal Commission of Electricity of Mexico) and approves organizations, such as ERLPhase Power Technologies to supply products and services to CFE. Suppliers are evaluated and audited in accordance with ISO Quality Standards.

❖ [Download LAPEM certificate for TESLA 4000 PDF](#)



In September 2012 ERLPhase also became a member of the PICS Consortium, which is a prequalification system for managing contractors and vendors.



Windows 7 Software Available!

ERLPhase is pleased to announce the release of software updates for all products, adding support for the 32 bit Windows 7 Professional operating system. This release maintains all backwards compatibility features. It means that ERLPhase software will now work with both Windows 7 32 bit operating systems as well XP Service Pack 3 operating systems.



As always, all ERLPhase Control Panel software can be downloaded from the Software page of our website at <http://www.erlphase.com/support.php?ID=software>.

Note that installation of a new ERLPhase USB driver will be necessary as described by the USB driver Installation Guide at http://www.erlphase.com/downloads/manuals/ERLPhase_USB_driver_Instructions.pdf. Also note that, due to Windows 7 restrictions, the location of the Records folder for new installations has changed to "C:\Users\Public\Public Documents\ERLPhase\RecordBase Server\data-base" for Windows 7 and "C:\Documents and Settings\All Users\Shared Documents\ERLPhase\RecordBase Server\database" for Windows XP. Existing databases are not affected.

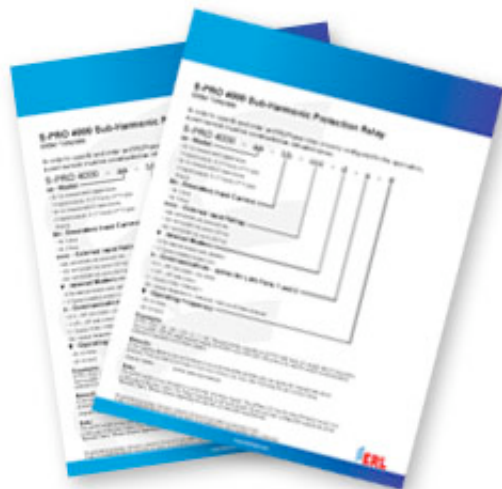
For further questions anytime, please contact our customer service team at support@erlphase.com or 204-477-0591. We look forward to speaking with you.

Also stay tuned for future releases of 64 bit Windows 7 compatible software!

Updated Ordering Templates!

We have updated several of our ordering templates to reflect several changes, including part numbers for ordering hard copy manuals. the fact that In our ongoing efforts to run our business in an environmentally sensitive way, we supply CD manuals with all our products.

Please see the right column of our documents page of our website to [download these updated ordering templates](#).

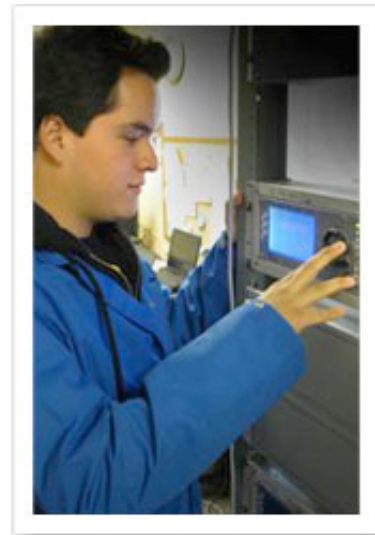


Welcome Arturo Lopez

Our Customer Support Team is pleased to welcome its newest team member, Arturo Lopez, who is a

graduate of Electronics and Communications Engineering from Instituto Politécnico Nacional Campus ESIME Zacatenco. Hired to provide personalized support for our customers and representatives in Mexico, Mr. Lopez is fluent in Spanish and English and is based in Mexico City. His problem solving skills and 'customer first attitude' are fitting in very well with the culture ERLPhase.

Mr. Lopez can be reached at alopez@erlphase.com.



Careers... Refer to Us!

Would you know a protection engineer with good communication skills? We're always on the lookout for experienced professionals to join our team...

- [Field Application Engineer](#)
Location: flexible (within USA or Canada)
- [Junior Technical Writer](#)
Location: Winnipeg or flexible

Weekend Fun

Congratulations to John Swindlehurst and René Midence who ran the Niagara Falls Half Marathon on October 21. This race includes finish line views (and sprays) of spectacular Niagara Falls, a natural wonder.



Upcoming Events

Looking forward to seeing you at an event in your area...

WPRC 2012 (complete)

Oct 16-18, 2012

Spokane, WA

Hope you had a chance to visit our booth and to hear our presentation of the paper "*Sub-Harmonic Protection Application for Interconnections of Series Compensated Lines and Wind Farms*".

- Contact us info@erlphase.com if you'd like a copy of this paper.
- [Learn more about WPRC 2012](#)

CEPSI 2012

Oct 22-26, 2012

Bali, Indonesia!

❖ [Learn more about CEPSI 2012](#)

MIPSYCON 2012

Nov 6-8, 2012

Minneapolis, MN

Visit our booth!

Hear Rene Midence present "*Calculating the Loadability of Distance Relays*" on Wed Nov 7th from 8:30-9:15am.

❖ [Learn more about MIPSYCON 2012](#)

TESLA Users Group Meeting

Nov 8, 2012

Minneapolis, MN

❖ [Inquire about this event](#)

DistribuTECH 2013

Jan 29-31, 2013

San Diego, CA

Visit us at booth #1118!

❖ [Learn more about DistribuTECH](#)

ERLPhase Power Technologies Ltd

- ❖ North American centre of excellence within a strong and dynamic global organization
- ❖ Driven by innovation and best-in-class technology to provide smart solutions to customers needs
- ❖ Singular focus on power system protection and recording



www.erlphase.com

204-477-0591

info@erlphase.com



ISO 9001:2008 QMS
Certified Organization

To be removed from future e-mail updates, please select the [remove from e-mail list link](#) and type unsubscribe in the subject line.
Copyright 2010 ERLPhase Power Technologies Ltd.